



Founded in 1969 and based in Sunnyvale, California, Advanced Micro Devices Inc. – or AMD – designs and produces innovative micro-processors, flash memory devices, and low-power processor solutions for the computer, communications, and consumer electronics industries. The company has more than 16,000 employees around the globe and generates more than 70% of its revenues from international markets, making AMD a truly global company.

ADVANCED MICRO DEVICES (AMD)

AT A GLANCE

Outsourcing Objectives

- Improve access to HR-related information, tools, and services
- Transition existing mySAP™ ERP Human Capital Management solution environment to an outsourced model

Scope of BPO Project

- Payroll, HR administration, organizational management, benefits, time management, and reporting
- U.S.-based pilot, serving more than 6,000 employees

Why ARINSO/SAP

- Proven implementation methodology
- Leading-edge SAP® technology backbone

Project Highlights

- Introduction of a shared services model, including a service center that is available to AMD employees 12 hours a day, Monday to Friday, spanning 3 time zones
- Complete transition and implementation within 6 months

Key Benefits

- Short-term and long-term cost savings
- More available resources for mission-critical, strategic HR, and service-oriented activities
- Timely, accurate, and consolidated management reporting
- State-of-the-art HR portal, integrating HR content with HR self-service

Customer Web Site

www.amd.com

Industry

Manufacturing

BPO Provider

ARINSO International

BPO Provider Web Site

www.arinso.com

SAP Solution and Services

mySAP ERP Human Capital Management

Existing Environment

mySAP ERP

“We were able to transition AMD to a shared services model, offering leading-edge self-service capabilities across 3 time zones, within 6 months.”

ARINSO International



www.sap.com/contactsap

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