

Business Process Outsourcing (BPO) – SAP Partner Success Profile



CROSSGATE
automated business exchange

CROSSGATE

AT A GLANCE

BPO Services “Powered by SAP”

Business-to-business 360-degree services for SAP® solutions – complete business-to-business connectivity services

Core Competencies

- Operator of largest electronic data interchange (EDI) transaction network in collaboration with SAP AG
- Universal data transfer and cross-automation
- Integration expertise covering entire range of applications and file formats

Highlights of BPO Platform

- Easy integration of central transaction network with SAP software
- Basis for straightforward communication throughout network
- Resolution of data incompatibility
- Universal integration of all forms of data transmission
- Central component for wide range of services

Web Site

www.crossgate.de

Credentials

- 2,500 customers
- 34,000 business partners
- 21.6 million process combinations

Solution and Services

SAP NetWeaver® Process Integration offering

About BPO at SAP

SAP supports crossgate AG in setting up services that generate sustainable business benefits by reducing costs, lowering risks, and improving process quality. Using delivery platforms based on SAP solutions, crossgate can differentiate its services from traditional BPO offerings and, whenever BPO is a strategic option for joint clients, SAP helps crossgate minimize the risks while maximizing the benefits for its customers.

“Customers draw on our services in order to streamline the communication with their business partners. The result is a tangible one: significant cost reductions in the range of 0.25% to 1.25% of their annual turnover.”

Stefan Tittel
CEO
crossgate AG

Germany-based crossgate AG provides on-demand access to the largest electronic data interchange network in the world for over 2,500 customers and 34,000 business partners. With expertise in universal data transfer and cross-automation, the company helps its customers achieve business process transparency and accelerate company interactions.

www.sap.com/contactsap

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