



BIRMINGHAM CITY COUNCIL

SAP® SOLUTIONS HELP CITY SERVE CITIZENS BETTER



With an annual budget exceeding €2.8 billion and 57,000 employees, Birmingham City Council is the largest local authority in the United Kingdom and one of the largest in Europe, serving over 1 million constituents. When it decided to transform its corporate services, it turned to SAP and SAP® Business Suite applications.

QUICK FACTS

Organization

- Name: Birmingham City Council
- Location: Birmingham, England
- Industry: Public sector
- Products and services: Local government services
- Revenue: €2.8 billion
- Employees: 57,000
- Web site: www.birmingham.gov.uk

Challenges and Opportunities

- Automate manual data-gathering and analysis methods
- Consolidate information from thousands of systems
- Eliminate duplicate processes
- Standardize financial accounting and reporting

Objectives

- Maximize government's buying power
- Reduce IT complexity
- Standardize and consolidate financial, human resources, and procurement business processes to reduce costs and improve productivity
- Leverage an integrated, scalable platform to support an improved external audit rating

SAP® Solutions and Services

- SAP® Business Suite family of business applications
- SAP NetWeaver® technology platform

Implementation Highlight

Proven, future-proof integration platform

Why SAP

- Previous SAP experience
- Fully integrated solution

Benefits

- Realize nearly €1.2 billion in savings over 10 years through more efficient administration
- Aggregate demand and spending; improve purchasing compliance and government buying power
- Accurately measure performance against objectives
- Redirect time spent on routine administrative activities to constituent-facing services
- Develop shared services for Birmingham City Council and its partner agencies

“I agree with Erwin Gunst, President of CSO EMEA for SAP – one of the biggest business transformations is happening in Birmingham. SAP is helping cut £1 billion in costs over the next 10 years. Birmingham is using SAP software to serve its customers better.”

Brendan Arnold, Director of Corporate Finance, Birmingham City Council



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