



EMBRAER

AT A GLANCE

Company

- Name: Embraer S.A.
- Location: São José dos Campos, Brazil
- Industry: Aerospace and defense
- Products and services: Commercial, defense, and executive aviation
- Revenue: US\$3.83 billion
- Employees: 17,000
- Web site: www.embraer.com.br
- Partner: SAP® Active Global Support organization

Challenges and Opportunities

- Complex scope of solution being implemented
- Large number of potential risks

Objectives

- Focus on improving critical business processes and interfaces
- Mitigate risks using the SAP Safeguarding services

SAP Services

SAP Safeguarding

Implementation Highlights

- Identification of numerous problems by SAP Safeguarding and the in-house project team working together
- Go-live on time and within budget
- Improvements ongoing to stabilize system further

Why SAP

- Provides future-ready software
- Supports existing operations as well as future projects

Benefits

- Provided smooth go-live and subsequent application operation
- Addressed all potential risks prior to go-live
- Optimized solution landscape operations based on recommendations from SAP Safeguarding

Existing Environment

SAP R/3® software (functionality now found in the mySAP™ ERP application)

Third-Party Integration

- Database: IBM DB2
- Hardware: IBM
- Operating system: IBM AIX

Embraer S.A. – based in São José dos Campos, Brazil – develops aircraft platforms that help customers reduce operating costs while delivering higher reliability, comfort, and safety. The SAP® Safeguarding services team worked with Embraer's in-house project team to help identify and resolve problems during the complex implementation of the company's new software.

“Without the recommendations from the SAP Safeguarding services, we might have not delivered on the expected goals with the July 10 go-live.”

Marcelo Campos
Project Manager
Embraer S.A.