Wah Lee Industrial: An Optimized, Stabilized System with SAP® ERP and SAP Global Trade Management

To meet the demand to integrate global operational and financial information to help increase profits, Wah Lee Industrial Corp. implemented the SAP® ERP and SAP Global Trade Management applications. With SAP Enterprise Support services, the company **improved system efficiency with minimum resources** and was able to go live without interrupting system operations.

Executive overview

Company
Wah Lee Industrial Corp.

Headquarters
Kaohsiung, Taiwan

Industry
High tech

Products and Services
Materials and equipment for computer communication, semiconductor, flat panel display, printed circuit board, and green energy segments

Employees
480

Revenue
NT$22 billion (US$730 million)

Web Site
www.wahlee.com

BUSINESS TRANSFORMATION

The company's top objectives

- Integrate production, finance, and management processes
- Enable budget control, financial analysis, and investment planning
- Lower system development costs and speed application processing

The resolution

- Implemented SAP® solutions for real-time communication and decision-making support
- Improved efficiency and stability of customer code programming with SAP Enterprise Support services and the SAP Solution Manager application management solution
- Accessed latest solutions via the SAP Active Global Support (SAP AGS) organization

The key benefits

- Cut inventory days from 60 to 45 and internal financial settlement by 3 days
- Reduced system's total cost of ownership
- Improved global 24x7 customer support with SAP AGS

"SAP ERP helps us realize our goal of integrating global information and financial statements with greater transparency. SAP Enterprise Support helps us reduce risks, so we can grow with SAP."

Gary Chang, Vice President, Wah Lee Industrial Corp.

TOP BENEFITS ACHIEVED

+300%
Efficiency in customer code implementation

-50%
Customer code programming costs, without increasing IT staff

-15%
IT response time for user issues

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