SAP Information Sheet
SAP ERP Human Capital Management
SAP Shared Service Framework Rapid-Deployment Solution for Human Capital Management

Streamline and Automate HR – Quickly and Efficiently

The SAP® Shared Service Framework rapid-deployment solution for human capital management (HCM) offers the foundation for operating a shared services center for your organization: preconfigured software based on best practices and fixed-scope implementation services, for a successful implementation at a predictable price. With this solution you can effectively eliminate cost overruns and project delays.

Summary

The SAP® Shared Service Framework rapid-deployment solution for HCM is designed for efficiency and convenience. The shared service framework is an entry point for the shared services function across your global organization. Employees can readily create a service request and find the answers to their questions quickly and efficiently, freeing up time for their managers and HR staff.

Business Challenges

- Improve service quality
- Support setup of a new shared services organization
- Leverage technology and generate costs savings
- Reduce risk of a complicated implementation

Key Features

- **Preconfigured software and fixed-scope services** – Know exactly what to expect with predetermined costs and implementation times
- **Quick time to value in as few as five weeks**[1] – Save time with our proven implementation methodology
- **Built-in support for best practices** – Get immediate support for typical business requirements

Business Benefits

- **Jump-start your HR shared services solution** while setting the stage for growth with software that enables incremental steps toward your ultimate HR vision
- **Increase self-sufficiency,** giving employees the ability to get their questions answered quickly and efficiently
- **Improve operational efficiency** by streamlining and automating processes, enabling HR staff to focus on more strategic initiatives
- **Reduce personnel costs** with lower administrative demands on your HR department
- **Provide consistent, high-quality information** to employees and managers

For More Information

Call Your SAP representative, or visit us at www.sap.com/solutions/business-suite/erp/hcm/featuresfunctions/selfservices/shared-service-framework.epx.

FOOTNOTE

1. The implementation timeline depends on the customer's requirements and specific situation.

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