PT Timah: Pursuing Operational Excellence Using SAP® ERP

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PT Timah (Persero), Tbk is the largest tin producer in Indonesia. Years of growth had led to several nonintegrated legacy IT systems. The result: inefficiencies in inventory, forecasting and procurement, and production costs. Timah started the relationship with SAP in 2005 and continues to use SAP software to harmonize its IT landscape.

Executive overview

Company
PT Timah (Persero), Tbk

Headquarters
Jakarta, Indonesia

Industry
Mining

Products and Services
Tin ore and tin metal products

Employees
Approximately 3,700

Revenue
Rp 8.7 trillion
(approx. US$923 million)

Web Site
www.timah.com

Partner
SAP Consulting

BUSINESS TRANSFORMATION

The company's top objectives:
- Automate manual processes
- Enable real-time visibility into inventory stock
- Reduce mismatch of physical and system inventories
- Reduce invoice errors
- Improve transparency of third-party payment

The resolution:
- Implementation of the SAP® ERP application to streamline reporting and enable real-time visibility into inventory stock
- Strong support from Timah management and involvement of business owners to optimize business processes through quick implementation

The key benefits:
- Real-time visibility into inventory stock
- Invoice error rate reduced
- Sales document errors reduced
- Employee productivity improved
- Procurement lead time reduced
- Forecast accuracy improved
- Confirmation for third-party payments reduced

"Timah can now react very quickly to the changes in the global marketplace due to the improved visibility into operations and reduced cycle times."

Ibu Ria Pawan, General Manager IT, PT Timah (Persero), Tbk

TOP BENEFITS ACHIEVED

40%
Reduced time to close monthly books

60%
Reduced cycle time for forecasts

90%
Less time to create reports

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