SAP Information Sheet
SAP Services

Policy-Based Data Management with Data Governance Services from SAP

With data governance services from SAP® Consulting, you can apply a set of standards, processes, and best practices for managing your data as an asset throughout its lifecycle. These services help you create a framework for data ownership and change management in your organization, giving you greater control and visibility of your data.

Summary

Now you can manage your data enterprise-wide to increase visibility and make decisions more effectively. Data governance services from SAP® Consulting help align stakeholders with proven best practices for data management. This helps you gain greater control over your data so you can improve insight, drive business performance, and meet compliance requirements.

Business Challenges

- Obtain sponsorship from the business for data initiatives
- Understand and manage the risks associated with poor data quality and ownership
- Know where your data resides and how it is accessed and used
- Manage master data throughout its lifecycle – from creation to maintenance and retirement
- Track data across multiple siloed applications that store multiple data versions
- Maintain consistent definitions for customer, vendor, and material master data

Key Features

- **Proven methodology** – Address data issues specific to your business with a comprehensive approach to data management
- **Road map creation** – Develop a clear strategy that covers the organizational, process, and technology aspects of data governance
- **Best-practice support** – Manage organizational change effectively
- **Expert guidance** – Define and roll out enterprise data standards and processes
- **Technical assistance** – Get the help you need to implement supporting solutions

Business Benefits

- **Improve decision making** with high-quality data to support enterprise analytics
- **Reduce operational costs** by optimizing content creation and maintenance and eliminating rogue processes
- **Minimize risk** by providing quality data for government and regulatory compliance
- **Drive growth** with a scalable, enterprise-wide approach to data governance
- **Increase effectiveness** with clearly defined and enforced data standards
- **Maximize return on future investments** with a solid data management foundation that can be leveraged to support ongoing initiatives

For More Information

Call your SAP representative, or visit us online at www.sap.com/services/business-analytics.

www.sap.com/contactsap

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BEST-RUN BUSINESSES NEED BEST-RUN DATA

If you want clean and consistent data, transparent operations, and greater value from your software investments, data governance services from SAP® Consulting can help. We guide you through a collaborative process for defining enterprise data standards that support complete business processes rather than ad hoc departmental or project needs. These standards address the semantics, accuracy, format, and timeliness of data. We help you implement the necessary changes in your organization to realize these standards, apply them in day-to-day operations, improve them, and retire them as needed.

Our services consist of activities organized into three categories: people, processes, and technology.

People

A key objective of our data governance services is to empower your people to fix and prevent data problems. Those who benefit include executive sponsors of your data governance initiatives, line-of-business managers using the data on a daily basis, and IT staffers who support your initiatives.

We help you empower your people by clearly defining roles and responsibilities – including data stewards, who own data definitions, standards, and quality rules. We help you create an internal center of excellence and set up a workable governance body – one that can be centralized, decentralized, or mixed to meet your needs. To help you adapt to new data standards, we assist you with any organizational change management challenges you may face.

Processes

Our services help you streamline your data governance processes. We work with you to define and deploy data standards and policies enterprise-wide. We help you establish clear ownership of these processes – for both the business and IT sides of your organization. To continuously improve data standards moving forward, we help you set up data quality metrics and give you the tools to measure compliance against your own criteria. The end result is greater efficiency, improved controls, and higher data quality.

Technology

Our data governance services can help you design and deploy the right architecture for supporting your data governance initiative. Here we bring SAP technology and solutions to bear to meet your needs.

We can help deploy the tools to achieve the following:

- Streamline your processes with business process management and workflow technology from SAP
- Perform end-to-end data lineage and impact analysis to understand the flow of data from transactional system software to reports
- Establish real-time data governance to help ensure high quality upon data entry
- Monitor data quality in any enterprise application or database for data stewards
- Introduce master-data management to gain a single version of truth across key domains such as customer, vendor, and material

BETTER CONTROL FOR ONE OF YOUR MOST IMPORTANT ASSETS

Data governance services from SAP translate business needs into a practical set of standards and processes. They combine the best practices and insights that SAP experts have gained from more than 30 years of industry experience with leading companies around the world. These experts work closely with your IT and business leaders to give you a new level of control over your data and maximize the ROI of your software.

To learn more, call your SAP representative or visit us online at www.sap.com/services/business-analytics.

To best monitor data quality in any enterprise application or database, we can help you build dashboards and reports that keep data stewards well informed.

The Best-Run Businesses Run SAP™