VIA Design + Technologies: Driving Rapid Decisions with SAP® StreamWork®

VIA Design + Technologies uses the SAP® StreamWork® application as an easy way to **share documents and collaborate** with its clients. Taking advantage of workflow functionality, the company is better able to manage communication with customers. With a common platform for sharing information, customers and developers are on the "same page." The services provider is also looking at using the software for project management and decision support.

Communicating more efficiently with clients

Enabling collaboration and information exchange

Objectives

- Obtain overview of client interaction and project data while minimizing e-mail exchange
- Record decisions made and work performed for each client
- Establish one document storage location
- Share files via e-mail while maintaining revision control of attached documents

Why SAP

- Business requirement fit
- Minimal development and software issues
- Potential to use software as a decision-support system

Benefits

- Ability to share documents with clients for review and collaboration
- Positive client response and rapid client adoption, with clients up and running in 5 minutes
- Support for business workflow that includes automatic change notification

Future plans

- Employing the software as a potential project management tool
- Using the SAP® StreamWork® application in a decision support capacity

Company
VIA Design + Technologies Inc.

Headquarters
Newtown, Pennsylvania

Industry
Professional services – IT service provider

Products and Services
Business intelligence, corporate performance management, and decision-support software

Employees
10

Web Site
www.viadesigntech.com

"Although we have been using SAP StreamWork for almost six months, we have uncovered only a quarter of what this software can do."

Doug Dixon, President, VIA Design + Technologies Inc.

CMP18713 (12/03)

Copyright/Trademark | Privacy | Impressum