Boost Operational Efficiency with SAP® Workforce Performance Builder

The Best-Run Businesses Run SAP™

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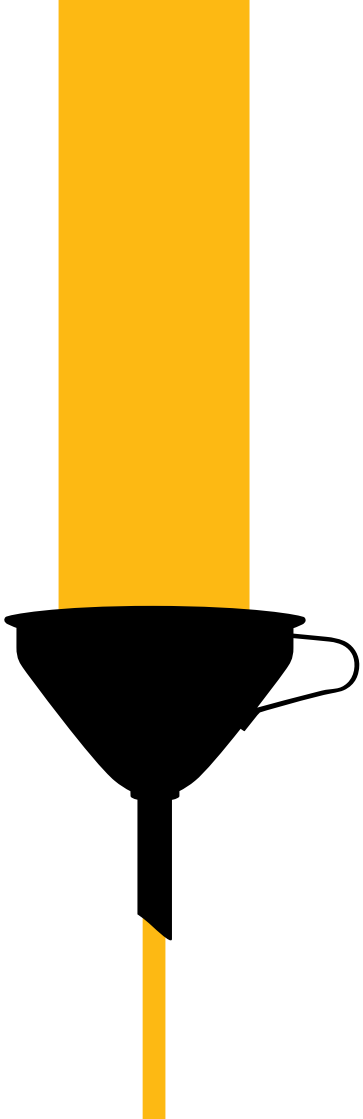

Summary

SAP® Workforce Performance Builder software gives your employees the end-user training they need, whenever they need it. This software is the standard for creating, distributing, and managing context-sensitive user help, process documentation, rapid e-learning, and test scripts.

Objectives

- Ensure rapid ROI from your SAP solution and sustain and grow it in the long term
- Reduce the costs of content development, process documentation, and training
- Provide end users with context-sensitive help, accurate documentation, and e-learning courses
- Support change management efforts with rapid information development and deployment

Solution

- Powerful content creation features for developing, editing, and distributing help documents, rapid e-learning course development, and simulations
- Navigation functionality offering field-level, context-sensitive help and process guidance
- Management functionality providing content lifecycle management; task, workflow, and learning management; and reporting

Benefits

- Document business processes
- Facilitate change management processes
- Achieve faster ROI and reduce IT costs
- Reduce time and costs associated with classroom training
- Diagnose training needs

Learn more

Visit us at www.sap.com/training-and-education/learning-software-and-services/workforce-performance-builder/index.epx.

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SAP Workforce Performance Builder is ideal for organizations of all sizes. Available in enterprise and desktop editions, it comprises two main elements: the producer option and the manager option.

SAP Workforce Performance Builder, producer option, allows you to record, edit, and deploy content, including simulations, help documents, rapid e-learning, test scripts, and context-sensitive user help. It is distinguished by its superior object recognition – the degree to which it recognizes and includes screen items in recordings.

SAP Workforce Performance Builder, manager option, provides highly customizable content author workflow and collaboration, project management, and reporting. When integrated with the SAP Solution Manager application management solution, it also provides basic learning management functions. End users can log in to the manager option and take classes created with the producer option.

SAP Workforce Performance Builder, instant producer option, is a user-friendly, prompt-driven, transaction-recording utility. As the user goes through a transaction, it transcribes each step in a highly accurate recording, adds screen shots and explanatory text, and creates a professionally formatted source document.

SAP Workforce Performance Builder, navigator option, delivers relevant reference materials and real-time process guidance directly to the end user. With the navigator option, end users do not have to request help; the content is pushed automatically to them.

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