

			-
Objectives	Solution	Benefits	Quick Facts

Plan for a comprehensive upgrade of SAP® Business Suite

The technical upgrade planning service for SAP® Business Suite applications helps jump-start upgrade efforts of the software landscape. This service is specifically intended to support projects that involve more than two software applications.

As customers running their business on older releases of SAP Business Suite applications begin planning an upgrade, complex issues normally emerge. You know an upgrade is important. However, maintenance and support can become thorny issues if you continue to rely on a heterogeneous, complex, outdated software landscape.

Support from experts would be most helpful – not only to get things right but to keep costs down and maintain business continuity during the upgrade. At the same time, you definitely want to participate in the upgrade process and be apprised of the progress made, both technically and functionally. And you want an accurate estimate of the effort involved in an upgrade to budget reliably and allocate the requisite costs



Plan for a comprehensive upgrade

of SAP Business Suite

Get the support you need to

upgrade your software landscape

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To help answer our customers' needs, SAP offers the technical upgrade planning service for SAP Business Suite. This tool-based service is designed to support you during the planning phase of the upgrade. The service is based on a proven methodology advanced by SAP and delivered by upgrade experts who have demonstrated the highest competence in SAP Business Suite software during countless upgrade projects.

This service can help you accurately plan the budget for your upcoming upgrade project. This service outlines potential risks and what internal and external competencies are required to perform the upgrade. Based on the quantified effort estimates the service delivers, you can draw up a reliable budget. The analysis of the system landscape to be upgraded and the project plan delivered provide you with full visibility into your upgrade project.

The technical upgrade planning service for SAP Business Suite software helps plan upgrade projects for entire SAP Business Suite software landscapes.





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Start your upgrade quickly with expert guidance

The technical upgrade planning service for SAP Business Suite software mainly focuses on:

- Analysis of the software landscape –
 Perform an in-depth analysis of the entire
 SAP Business Suite software landscape
 and receive further analysis and recommendations with the help of the SAP
 Solution Manager application management
 solution.
- Knowledge transfer of required upgrade competencies – Leverage our experts' know-how and experience to plan and drive a complex upgrade project. Obtain guidance and advice that are aligned with your software landscape and needs.
- Hardware rating Get an up-front rating of your hardware requirements based on our experts' experience in upgrade projects and determine whether further analysis is needed in cooperation with your hardware vendor.

- High-level project plan Plan all upgraderelated activities and coordinate them within the overall upgrade project.
- Effort estimation Gain full transparency into the skills required to perform the upgrade. Allocate those resources to the work and make sure they are available when needed.
- Project organization See how the landscape upgrade project could best be organized to help reduce the risks and costs involved.
- Proposal for upgrade project Receive an individualized, fixed-price proposal for an upgrade project of your system landscape.



Start your upgrade quickly with

Take four insightful steps toward

Analyze your unique landscape

Benefit from our years of experience

expert guidance

a successful upgrade

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The technical upgrade planning service for SAP Business Suite is carried out in four steps:

- Preparation The analysis begins with a clear delineation of expectations managed by an upgrade coach. The customer then fills out a detailed questionnaire followed by a technical system analysis using SAP Solution Manager. This input provides a solid basis for the subsequent workshops.
- Technical system analysis Using SAP Solution Manager 7.0 with SAP enhancement package 1, information about your existing SAP software landscape is collected. It provides clear information about modified objects, implemented scenarios, interface performance, and system usage.
- Service report Results generated by the technical system analysis and information from the questionnaire will provide a solid base for the subsequent workshops and project effort estimation. Upgrade dependencies are identified, and a road map for the adoption of SAP Business Suite is created.
- Workshop During this two-day, on-site workshop, SAP upgrade experts provide detailed, relevant guidance. This will help you identify the most important, essential activities for your upgrade and uncover potential risk of the effort. The findings of these sessions can significantly influence the recommendations for and results of your upgrade.



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The upgrade specialists from SAP (referred to as upgrade coaches) will be available to you on-site throughout the delivery of the service to guide your business (see the figure). Our service deliverables include:

- Performing the tool-based technical system analysis
- Distributing and collecting the questionnaire
- Conducting the on-site workshops

The information gathered from these three sources – results from the technical system analysis, the answers from the questionnaire, and the workshop results – are used by our experts to determine what recommendations to make for your specific upgrade situation. Their final recommendation will be explained to you in an individual presentation.

Our standard, proven approach analyzes your unique landscape situation and needs as well as calculates the required effort for the technical upgrade.





Analyze your unique landscape

Figure: Deliverable Plan of the Technical Upgrade Planning Service for SAP Business Suite

Hand over results to consultant

Technical upgrade planning service for SAP® Business Suite

Perform analysis based on SAP Solution Manager

Transfer knowledge

Develop milestone plan

Estimate effort

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Analyze your unique landscape



Lower risk and ownership cost without business disruption

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The technical upgrade planning service for SAP Business Suite combines deep technical and remote analysis of all affected systems with individualized workshops. Our analytical tools provide a statistical foundation to analyze your unique background, situation, and landscape needs. As a result, you will have a precise effort estimation of your upgrade as well as a firm understanding of dependencies and cost drivers.

All results and findings generated from our tool analysis and workshops are consolidated into a single management-style presentation.

This final deliverable enables your IT decision makers to plan budget and resources required and to build a business case for a technical upgrade.

With our expert guidance, you can successfully:

- Reduce the total cost of ownership and the costs of integration as the real costs are evaluated by identifying the cost drivers of an upgrade
- Detect up front any possible integration issues and help ensure minimal disruption of business activities influencing the total cost of ownership



This service can help enable your business to accurately plan the technical upgrade of the entire SAP Business Suite software landscape.





Summary

The technical upgrade planning service for SAP® Business Suite software is an upgrade planning service designed for SAP customers interested in upgrading their SAP Business Suite software landscape. The service provides detailed information about the effort, resources, and skills required. It pinpoints customer-specific upgrade issues and provides a tailored project plan for the technical upgrade.

Objectives

- Jump-start efforts when planning a comprehensive landscape upgrade of more than two SAP applications
- Empower IT decision makers to plan the budget and resources and calculate a business case for a technical upgrade

Solution

- In-depth analysis of the entire SAP Business Suite software landscape for further analysis and recommendations
- On-site, two-day workshop for knowledge transfer, upgrade planning, and expert interviews
- Results presentation with detailed upgrade planning, cost and effort estimation, and milestone planning

Benefits

- Reduce total cost of ownership and total cost of integration
- Determine the real cost of the upgrade in terms of time, effort, and resources
- Detect upgrade and integration issues early on
- Minimize disruption of current business activities

Learn more

Call your SAP representative, or visit us at www.service.sap.com/upgrade. Registration is required to access the Web site.

