



GX INTERNATIONAL

MAXIMIZING IT INVESTMENT AND ENSURING OPERATIONAL EXCELLENCE

Proving that medicine can be affordable without compromising quality is the mission of GX International Inc., a Filipino-owned pharmaceuticals company. GX International uses only the finest raw materials and finished products. With SAP® Enterprise Support services, the company ensures continuous operation and optimization of its IT infrastructure.

QUICK FACTS

Company

- Name: GX International Inc.
- Location: Muntinlupa City, Philippines
- Industry: Life sciences
- Products and services: Pharmaceuticals
- Revenue: 889 million Philippine pesos (€13.3 million)
- Employees: 280
- Web site: www.gxionline.com

Key Challenges

- Engage active involvement from SAP to minimize risks and work toward continuous optimization
- Achieve excellence in operations
- Protect IT investment by resolving all problems fast, with guaranteed action for serious issues
- Obtain direct and round-the-clock access to SAP resources

Why SAP® Services

- Close collaboration and continued engagement with SAP
- Best-practice implementation methodology
- Protection of mission-critical operations combined with fast and predictable resolution of major project issues
- Enablement of integrated and standardized end-to-end solution operations

Service Offering Chosen

- SAP® Enterprise Support services
- SAP Active Global Support organization

“SAP Enterprise Support gave us exactly what we were looking for: preventive and proactive support. It helps us maximize the value of maintenance through expert guidance, close collaboration, and proactive involvement. SAP acts as a collaborative partner with a stake in the health of our solution environment.”

Lourdes Fajardo, VP of Finance,
GX International Inc.



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