Solution Brief
SAP Education

SAP Productivity Composer by RWD

FAST, EFFECTIVE DOCUMENTATION

DEVELOP AND ORGANIZE YOUR CONTENT THROUGH EFFICIENT AUTOMATION

The SAP® Productivity Composer application by RWD supports midsize firms that invest in more complex technology to efficiently develop knowledgeable employees, boost performance, lower TCO, and improve ROI – without investing in more hardware. Companies can reduce training and documentation costs by up to 50%.

Accurate, Up-to-Date Documentation

By automating the development and organization of content by job role or business process area, the SAP® Productivity Composer application by RWD helps midsize firms reduce the time and effort needed to deliver support materials to end users of SAP solutions. You can automate documentation tasks and concentrate on only essential content.

You can create transparent, accurate, and up-to-date project and end-user documentation, accelerate knowledge transfer, and facilitate communications between the project team and end users. The automated development and distribution of documentation is more efficient and relieves project and training teams of time-consuming manual tasks.

Information for the Project Team and End Users

With timely deployment, the application helps you generate system documentation for the entire project lifecycle using a consistent process. All aspects of project communication improve – from detailed configuration documents and testing scripts to training materials and end-user support for day-to-day operations.

Smart Content Management

SAP Productivity Composer by RWD uses a powerful, flexible technology – extensible markup language (XML) – to generate, manage, and distribute content for delivery via an enterprise-wide knowledge and information platform. Because content is stored centrally, you can be sure that documentation is up-to-date. A central glossary ensures consistent use of terms and definitions.

Giving Users the Information They Need, In the Right Format

During document production, you can record interactive simulations so users can view either a document or simulation. You can format documents according to the needs of defined target groups. If your operations span the globe, you can use rerecording functionality to generate multiple versions of documents and simulations in up to 27 languages. Screenshots are automatically translated. After materials are published, users can access task-related documents via applications such as Microsoft Word, PowerPoint, and Adobe Acrobat. In addition, your employees benefit from XML-based content delivered to their desktops via a Web-based intranet.

Effective Knowledge Transfer and Rapid E-Learning

You can efficiently develop e-learning courses from documents with diverse formats and content. Authors can incorporate existing content into the knowledge-transfer process. With just a few clicks, they can compile a complete e-learning course, combining existing Microsoft Word and PowerPoint files, simulations, and additional components such as comprehension questions and tests. You can also integrate e-learning with a training management platform such as the SAP Learning Solution.

Protecting Your Investment

Your software investment is safe – SAP markets and supports RWD solutions worldwide. The modular design of RWD solutions enables – with no additional effort – integration with the additional functionality of the SAP Productivity Pak application by RWD.

QUICK FACTS

www.sap.com/contactsap

Summary

The SAP Productivity Composer application by RWD is a user-friendly, effective software solution that enables rapid, simple, and cost-effective generation of SAP documentation. Midsize companies benefit from the rich functionality – designed to ensure that they derive the greatest possible value from their software and can protect their long-term investment.

Business Challenges

- Provide users with timely access to the right information and knowledge in an easy-to-understand way, enabling them to make the most of SAP software
- Make knowledge transfer accessible to everyone – anytime, anywhere
- Significantly reduce user errors and help-desk support costs in the long term
- Provide midsize companies with consistent, up-to-date, high-quality document management

Key Features

- **Project team and end-user support** – Leverage comprehensive, project-related documentation to generate end-user support
- **XML-based content creation, management, and distribution** – Harness powerful technology to deliver accurate, up-to-date documentation as Web pages via the intranet
- **Development of training and e-learning materials** – Automate and streamline production and distribution of training and support materials
- **On-the-job performance support** – Make support available at the desktop in formats most suitable for employees' roles

Business Benefits

- **Long-term cost savings** of up to 50% for training and documentation
- **Faster implementation** and quick, efficient solution deployment
- **Quick and easy generation and update** of documents and simulations
- **Direct user access** to context-sensitive content and intranet help pages from the desktop
- **Ease-of-use** for the project team and end users
- **Up-to-date** end-user knowledge
- **Multilingual content delivery** in up to 27 languages, enabling global deployment
- **Ability to migrate content** to SAP Productivity Pak to help protect long-term investment
- **No additional hardware investment** required for solution implementation
- **Compatibility** with the Citrix application suite

For More Information

Call your SAP representative, or visit us online at www.sap.com.

50 088 983 (10/04)

©2010 SAP AG. All rights reserved.

SAP, R/3, SAP NetWeaver, Duet, PartnerEdge, ByDesign, Clear Enterprise, SAP BusinessObjects Explorer, and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP AG in Germany and other countries.

Business Objects and the Business Objects logo, BusinessObjects, Crystal Reports, Crystal Decisions, Web Intelligence, Xcelsius, and other Business Objects products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP France in the United States and in other countries.

All other product and service names mentioned are the trademarks of their respective companies. Data contained in this document serves informational purposes only. National product specifications may vary.

These materials are subject to change without notice. These materials are provided by SAP AG and its affiliated companies ("SAP Group") for informational purposes only, without representation or warranty of any kind, and SAP Group shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP Group products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.