

BUSINESSOBJECTS™ XI MIGRATION SERVICES

Business Objects Field Services

When you want to deploy the powerful new capabilities of BusinessObjects™ XI in your organization, Business Objects Field Services has the business intelligence best practices and enterprise technology expertise to help you succeed – the first time.

BENEFIT FROM YOUR BI SYSTEM MIGRATION – FASTER

Business Objects, an SAP company, offers migration services for BusinessObjects™ XI solutions to ensure that your organization quickly benefits from its business intelligence (BI) solution. These services are key when dealing with a wide set of variables and requirements, such as alignment with corporate strategy, scalability planning, and global access on a 24x7 basis.

The Business Objects Field Services organization has the skills and expertise to make your BI migration as efficient and as effective as possible. Let our team draw upon its experience to help you reduce cost, minimize risk, and accelerate time to full user adoption.

Business Objects Field Services works with your technical team and business users to provide value through a logical, three-step process:

- Migration planning and design
- Migration and system services
- Education services

MIGRATION PLANNING AND DESIGN

Making any changes to a business-critical enterprise system requires effective and detailed planning and design – nothing can be left to chance. So prior to migrating to the new BusinessObjects XI solution, our consulting team conducts a detailed review of your existing BI environment. Based on our in-depth review, we help you develop a comprehensive migration and deployment plan. The migration plan provides a detailed technical and procedural plan for executing the migration, while the deployment plan gives you the design for deploying a scalable, reliable, and dependable enterprise BI solution.

Our migration planning and design not only provides you with the guidelines you need to prepare your infrastructure, it also gives you recommendations on technical and end-user training requirements – together with suggestions on how to scale and extend the value of your BI system over time.

MIGRATION AND SYSTEM SERVICES

Once the planning and design stage is complete, the Business Objects Field Services team provides you with guidance, knowledge, and hands-on support to make your migration a success. From the initial deployment stage using your data within a test environment, to the transfer of a customized application from an existing system, you can rely on us. Throughout the process, our consultants work with you to meet organizational expectations efficiently and with minimal risks.

As your business users migrate to BusinessObjects XI, they may be concerned that their business critical reports or dashboards might change or become unavailable. Not only do migration services for BusinessObjects XI solutions help smooth the way to complete the migration, they also provides a collaborative framework that defines the best migration path for your organization – enabling you to migrate to the new solution based on proven migration best practices and without disrupting the availability of your critical data. Business Objects Field Services delivers detailed data verification and comparative results testing, ensuring a

smooth and accurate transition of your organization's existing deployment to BusinessObjects XI.

EDUCATION SERVICES

Business Objects offers education services that include a series of courses to help you quickly understand how to manage and maintain the new enterprise BI suite. With a focus on minimizing your team's learning curve and time away from work, these courses quickly provide the knowledge needed to support your business users. We also provide you with a structured end-user education plan that helps maximize early end-user adoption.

Our courses cover:

- Technical and design consideration for migration to BusinessObjects XI
- Migration of existing custom applications
- Reviewing strategies for new report creation and migration of existing reports to BusinessObjects XI

Not sure which courses you need? Our education services specialists have helped organizations like yours plan and roll out a structured training program. We ensure that your system administrators and end users are fully aware of how to effectively use the new capabilities available to them.

DRIVING SUCCESS THROUGH BEST PRACTICES

Securing effective and complete user adoption can fail if a new system takes too long to go live – the system loses credibility and it becomes a drain on the users involved in testing, resulting in poor system adoption performance and reliability. Business Objects Field Services applies best practices – learned from deploying BI systems at Global 1000 organizations – to quickly and effectively introduce new technology to your organization. We establish a testing plan early in the project lifecycle, with involvement from all relevant parties. System architectures are defined and deployed in collaboration with your technical team to reduce ramp-up time and allow hands-on knowledge transfer from our team of BI experts. And as soon as the project starts, we introduce a communication plan to make sure all stakeholders are kept up-to-date with project status.

BusinessObjects XI is a leap forward in BI capabilities. Make sure your organization makes the best use of its capabilities as quickly and cost-effectively as possible. Contact your Business Objects account manager today to discuss our consulting and education services for your BusinessObjects XI migration.

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